

December 2015

**IMPORTANT CHANGES REGARDING REAL-TIME INQUIRIES FOR BCBSTX MEDICAID**

Effective for dates of service (DOS) on or after 12/01/15, Blue Cross and Blue Shield of Texas Medicaid eligibility and /or claim status inquiries should be submitted using the new payer id of **HCSVC** using one of the following BCBSTX Medicaid (STAR and CHIP) subscriber numbers as indicated on the member ID card:

1. Alpha prefix (ex. ZGT) + 9 digit Medicaid/CHIP ID
2. Alpha prefix (ex. ZGT) + Subscriber ID (Subscriber ID on the BCBSTX card)

**\*\*\* For DOS 12/01/15 or later, there must not be an "X" following the alpha prefix. By not removing the "X" it will result in a member or claim not found response.\*\*\***

For Availity Portal users requesting claim status for DOS on or after 12/01/15, please select the "BCBSTX Medicaid – New" option in the Payer drop down selection. For DOS prior to 12/01/15 use the "BCBSTX Medicaid" option in the Payer drop down selection.

**Note for claim submission:** As a reminder, **the new payer ID for claim (837) submission is 66001**. Please confirm the new BCBSTX Medicaid payer ID's setup with your vendor and/or clearinghouse as it may vary based on your clearinghouse.