



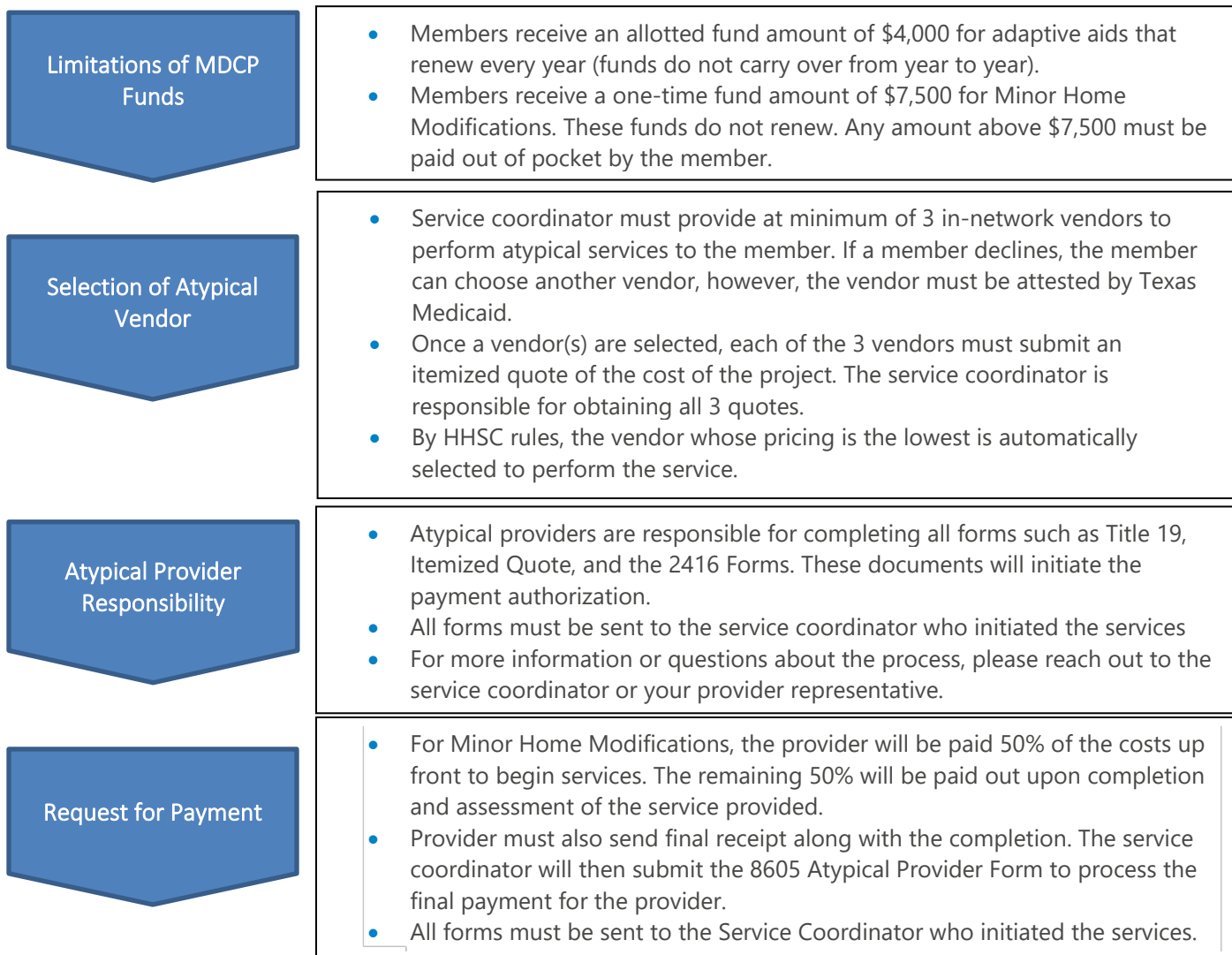
# Atypical Provider Process Standard Operating Procedures

## Overview

The Centers for Medicare & Medicaid Services (CMS) defines atypical providers as providers that do not provide health care. A health care provider is defined under HIPAA in Federal regulations 45 CFR § 160.103. An example of atypical provider services include but are not limited to transportation services (i.e. taxi), home and vehicle modifications, ancillary aides and respite services.

## Process

Below is the correct process for atypical providers to submit request for reimbursement:





**BlueCross BlueShield  
of Texas**

**Have questions:**

Contact our BCBSTX Medicaid Provider Service Center at 1-877-560-8055 or contact your BCBSTX Medicaid Provider Network Representative at 1-855-212-1615.

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