

eviCore Healthcare Web Portal Enhancement

eviCore healthcare is pleased to announce a new enhancement made to the online portal. As an alternative for calling and/or faxing additional clinical information, this new development can be utilized to submit additional clinical information on the online portal.

How to submit additional clinical information?

Additional clinical information can be uploaded to any prior authorization request that is currently in a pending status. Utilizing this enhancement will alleviate the difficulty of providing additional clinical information through the phone and/or fax.

In order to provide additional clinical information, please visit the eviCore healthcare website at <u>www.evicore.com</u> and login with your account credentials. There are two different portal domains that are within the eviCore portal. These portal domains vary depending on the Health Plan and/or Member information.

Once the appropriate portal domain has been selected, <u>Click Here</u> to receive detailed information in regards to portal specific information.



Clinical Upload Feature

The "Clinical Upload" feature allows additional clinical documentation to be uploaded to existing prior authorizations without the need for logging into the online portal.

Click here for instructions to upload additional clinical information directly from <u>eviCore.com</u>.