



**BlueCross BlueShield
of Texas**

Medicaid Recoupment Threshold

What's changed?

The Blue Cross and Blue Shield of Texas (BCBSTX) Medicaid program will implement a recoupment letter threshold process to eliminate the pursuit of individual overpayments less than \$5.

When does it begin?

Effective date is August 15, 2020.

How does it affect you?

After implementation, we will not mail recoupment letters, and we will not recoup balances when the original overpayment is less than \$5.

Have questions?

You can contact our BCBSTX Medicaid Provider Service Center at 1-877-560-8055 or contact your BCBSTX Medicaid Provider Network Representative at 1-855-212-1615.